

# HUS HÖTELL HUNGE

B&B and Group accommodation

M E E T & A D V E N T U R E



## GENERAL TERMS AND CONDITIONS

The following General Terms and Conditions apply to guests of Hus Hotell Hunge.

### Booking and confirmation

Once the flat has been selected and the payment details have been completed, you will receive an e-mail requesting you to complete your Pre-Check-in. When booking, you are required to fill in all fields marked with \*. You will then receive your booking confirmation.

### Times of check-in and check-out

Your flat is ready for check-in from 16:00 on the day of arrival. Check out is possible until 10.00 o'clock on the day of departure.

### Payment

Payments are in SEK. Hus Hotell Hunge accepts payments from credit card companies: PayPal and CreditCard. For special services such as, breakfast, use of washing machine or tumble dryer and rental, an extra fee will be charged on the spot. Payment can be made by bank card. Cash payment is not possible.

### *Specific conditions for individual guests*

#### Payment

Your booking will be confirmed after a deposit of 25% of the total booking value. The remaining 75% must be paid the day before arrival.

#### Cancellation and no-show

The following percentages apply to cancellation by individual guests:

Up to 1 month	before arrival date	10%	of the total reservation value
From 1 month to 1 day	before arrival date	25%	of the total reservation value
24 hours	before arrival date	90%	of the total reservation value
No show		100%	of the total reservation value

### *Specific conditions for groups and/or participants arrangements*

#### Payment

Your booking will be confirmed after a deposit of 25% of the total reservation value. The remaining 75% must be paid 2 months before arrival.

#### Cancellation and no-show

The following percentages apply to cancellation of group and/or participant packages:

Up to 3 months	before arrival date	10%	of the total reservation value
From 3 months to 2 months	before arrival date	25%	of the total reservation value
From 2 months to 1 month	before arrival date	40%	of the total reservation value
From 1 month to 1 week	before arrival date	70%	of the total reservation value
From 1 week to the	day of arrival	90%	of the total reservation value
No show		100%	of the total reservation value

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## Switching departure date

If your booking is for a specific period, but the departure date is changed, this may result in an adjustment of the stated price. This must be reported at the latest before 16.00 hours the day before departure.

## 18-age limit

Hus Hotell Hunge has an age limit for all bookings. The hotel has the right to cancel bookings made by minors by means of ID verification.

## Personal data

The personal data provided during bookings is used by Hus Hotell Hunge to offer, manage, track and bill services. The personal data is not used for any other purpose. This includes communication with the aim of reminding or informing you about your booking - before and during your stay.

## Liability

Local damages incurred by the guest during the hotel stay will be charged. Please note that the hotel is non-smoking. The guest is responsible for their belongings and luggage in and around the accommodation.

## Pets

In Hus Hotell Hunge one wing, with two flats, is accessible for pets and their owners. They have their own entrance. The other flats and rooms are pet-free.

## Your own safety

Make sure you know where the emergency exits and fire extinguishers are. In all flats, an evacuation plan is posted at the exit. For safety reasons, the entrance doors to your flat are fitted with door closers.

## Force

majeure Hus Hotell Hunge cannot be held responsible for any shortcomings caused by this. This includes any unforeseen and unforeseeable circumstance that hampers the fulfilment of the booking agreement by Hus Hotell Hunge to such an extent that its fulfilment becomes impossible or difficult. Hus Hotell Hunge shall be obliged to inform you of this as soon as possible.